

Dear Valued Customer,

With effect from 1 January 2024, we will no longer accept requests for change of address or contact details through hardcopy form submissions through mail.

We are implementing this change as your banking security remains our top priority, and we are committed to protecting your accounts against fraudulent activities such as a fraudulent request for change of address or update of your contact details.

To request for a change of address or update of your contact details registered with us, please do so via these secured channels:

1. UOB TMRW App (View [Step-by-Step Guide](#))
2. UOB Personal Internet Banking (PIB)
 - Step 1: Login to [UOB PIB](#)
 - Step 2: Select "My Profile"
 - Step 3:
 - > For Change of Contact Details - Select the "Personal Details" tab
 - > For Change of Mailing Address - Select the "Change of Address" tab
(Please note that Change of Residential Address can only be done via UOB TMRW App with your Singpass or in-person at any UOB Branch.)
 - Step 4: Select "Save"
3. In-person at any [UOB Branch](#)
 - For Change of Residential Address, one of the following documents as proof of residence (within last 6 months) is required:
 - Singapore NRIC
 - Utility Bill
 - Telephone Bill
 - Tax Assessment
 - A non UOB bank statement
 - Rental agreement

