

SERVICE APPLIED FOR:

- | | | | |
|---------------------------------|---|--|-------------------------------------|
| ☐ Retail | ☐ Retail IPP | ☐ Ecommerce | ☐ Online IPP |
| ☐ MOTO | ☐ Batch Processing | ☐ Others: _____ | |

ABOUT YOUR COMPANY:

REGISTERED COMPANY NAME : _____ ROC REGISTRATION NO: _____

REGISTERED BUSINESS : _____

ADDRESS : _____ Singapore ()

MAILING ADDRESS : _____

(IF DIFFERENT FROM ABOVE) _____ Singapore ()

Doing Business Name (DBA) : _____

Does your DBA Name have a separate ROC Number? If Yes, please provide the ROC No: _____

*Due to regulatory requirement, DBA Name is NOT allowed to contain URL (i.e. starting with WWW or ending with .SG, .COM, .BIZ, .NET, .ORG etc.)

OUTLET ADDRESS : _____

(Attach a separate list for more than 1 outlet) _____ Singapore ()

OUTLET CONTACT PERSON : _____

OFFICE NUMBER : _____ OUTLET CONTACT NUMBER : _____

COMPANY'S INTERNET NAME / : _____

URL ADDRESS (IF APPLICABLE) : _____

DO YOU HAVE AN EXISTING BANK ACCOUNT WITH UOB? ☐ Yes, _____

☐ No, please provide softcopy of sample bank statement

ABOUT YOUR BUSINESS:

NATURE OF BUSINESS AND GOODS / SERVICES SOLD : _____

COUNTRY OF OPERATIONS : _____

CREDIT CARD MONTHLY SALES (SGD) : _____ AVERAGE TICKET / SALE SIZE (SGD) : _____

NUMBER OF OUTLETS : _____ NUMBER OF EMPLOYEES : _____

HOW LONG DO YOU TAKE TO DELIVER THE PRODUCTS OR SERVICES TO YOUR CUSTOMERS?

☐ Products / services are delivered within _____ days.

☐ All products / services are provided to customers immediately after payment is being made.

☐ Others: _____

FOR RETAIL MERCHANTS ONLY:

IS YOUR POS CASH REGISTER INTEGRATED?

☐ Yes

☐ No

WHAT IS THE BRAND AND MODEL OF YOUR POS CASH REGISTER?

POS CASH REGISTER

NAME OF POS CASH

BRAND

REGISTER VENDOR

MODEL

VENDOR CONTACT DETAILS

DOES YOUR POS CASH REGISTER REQUIRE YOU TO SWIPE CREDIT CARDS TO COMPLETE THE SALES TRANSACTION?

☐ Yes, details printed:

☐ No

SET-UP OF THE SHOP:

☐ Well furnished

☐ Moderately furnished

☐ Poorly furnished

☐ Under renovation

SIGNBOARD PRESENT?

☐ Yes

☐ No

SCHEMES REQUIRED

☐ Visa

☐ MasterCard

☐ JCB

☐ UPI

☐ WeChat Pay

☐ Alipay

☐ Amex*

☐ Diners*

☐ NETS*

☐ Others

* To inform and apply AMEX/DINERS/NETS separately

FACILITIES REQUIRED

☐ DCC

☐ MOTO

☐ IPP (Visa/MasterCard) – Tenures (tick accordingly):

☐ 3 MTH

☐ 6 MTH

☐ 12 MTH

☐ Loyalty - IRR

☐ Loyalty – UOB\$

☐ Others

TOTAL TERMINALS REQUIRED^:

☐ Wired Terminal – Phone Line:

☐ Wireless Terminal (SIM Card):

☐ Wired Terminal – LAN Line:

☐ Wireless Terminal (WIFI):

IS THERE AVAILABLE IP CONNECTIVITY AND COM PORT WITHIN THE STORE / OUTLET FOR UOB'S USAGE?

☐ Yes

Please state type of IP:

☐ Dynamic IP

☐ Static IP

☐ Static IP Address

☐ No

Installation Date^ : / /

Time^:

☐ 9-12pm

☐ 12-3pm

☐ 3-5pm

^Monday–Friday, excluding PH), at least 3-4 working weeks from submission date & subject to availability, any other cost may be applicable

FOR ECOMMERCE (EC) MERCHANTS ONLY:

DO YOU HAVE AN INTERNAL TEAM OF TECHNICAL STAFF DEVELOPING / MANAGING YOUR CURRENT WEBSITE?

☐ Yes

Name:

Contact No:

Email Add:

Designation:

☐ No

LOCATION OF FULFILMENT CENTRE:

☐ SG

☐ Others:

DO YOU PERFORM YOUR FULFILLMENT / DELIVERY OVERSEAS?

☐ Yes

LOCATION:

☐ No

IS THE INVENTORY / SERVICE SOLD BY YOUR COMPANY ON CONSIGNMENT OR OWNED BY YOUR COMPANY?

☐ Yes

☐ No

(GOODS ARE OWNED BY YOUR COMPANY)

LOCATION OF SERVER:

☐ SG

☐ Others:

LOCATION OF FULFILMENT CENTRE:

☐ SG

☐ Others:

IS THIS A NEW SALES CHANNEL FOR AN EXISTING BUSINESS OR A NEW PRODUCT / SERVICE THAT YOU WANT TO SELL OVER THE INTERNET?

☐ Yes

☐ No

PAYMENT GATEWAY:

☐ SG

☐ Others:

Person-In-Charge:

Contact No:

Email Add:

IS YOUR TECHNOLOGICAL ARCHITECTURE COMPLIANT TO THE PAYMENT CARDS INDUSTRY DATA SECURITY STANDARDS (PCI DSS)? ☐ Yes ☐ No	
DO YOU STORE YOUR CUSTOMERS' CREDIT CARD INFORMATION? ☐ Yes ☐ No	
ARE YOUR CUSTOMERS REQUIRED TO REGISTER ON YOUR WEBSITE BEFORE THEY CAN MAKE PURCHASES? ☐ Yes ☐ No	
SCHEMES REQUIRED ☐ Visa ☐ MasterCard ☐ JCB ☐ UPI ☐ Others: _____	
FACILITIES REQUIRED ☐ Visa ☐ MasterCard ☐ JCB ☐ ONLINE IPP (Visa/MasterCard) – Tenures (tick accordingly): ☐ 3 MTH ☐ 6 MTH ☐ 12 MTH ☐ CVV Enforced ☐ Tokenisation ☐ Token Sharing ☐ Others: _____	
CURRENCY REQUIREMENTS (TICK REQUIRED) TRANSACTING CURRENCIES (* Applicable to Airlines only) ☐ SGD ☐ USD ☐ MYR ☐ AUD ☐ CAD ☐ NZD ☐ CHF ☐ THB ☐ GBP ☐ JPY ☐ HKD ☐ CNY ☐ KRW ☐ LKR ☐ TWD ☐ INR ☐ PHP ☐ IDR ☐ MOP ☐ EUR ☐ VND ☐ BHD* ☐ BRL* ☐ BND* ☐ KHR* ☐ DKK* ☐ EGP* ☐ ISK* ☐ ILS* ☐ KWD* ☐ MVR* ☐ MXN* ☐ MMK* ☐ NPR* ☐ PKR* ☐ PLN* ☐ QAR* ☐ RUB* ☐ SAR* ☐ ZAR* ☐ NOK* ☐ SEK* ☐ AED* ☐ BDT* ☐ COP* ☐ CZK* ☐ HUF* ☐ LAK* ☐ SDG* (VISA ONLY)	
SETTLEMENT CURRENCIES ☐ SGD ☐ USD Please discuss with your UOB RM should you require settlement currencies that differs from SGD or USD	
TRANSACTION TYPE: ☐ 3DS ☐ Non – 3DS ☐ Direct Purchase ☐ Authorisation then Capture	
TRANSACTION FREQUENCY (IF APPLICABLE): ☐ Single ☐ Recurring	
HOW WOULD YOU LIKE TO PROCESS TRANSACTIONS VIA UOB? ☐ Via CyberSource Merchant Program (CYBS) ☐ Via MasterCard Payment Gateway Services (MPGS) ☐ Via Online Terminal Program (CYBS) ☐ Via Online Terminal Program (MPGS)	

All representations made by, and undertakings and indemnities given by the Merchant to the Bank in the Indemnity For Taking and Accepting Instructions by Email are deemed to be repeated by the Merchant and shall apply to this New Outlet Request Form.

AUTHORIZED SIGNATURE

NAME

DATE

DESIGNATION