



UOB TMRW Get back what you Pay Promotion FAQ

Q1: How do I qualify for the draw?

A: You will need to successfully log in to your UOB TMRW App and successfully perform an eligible Payments transaction as follows:

- Bill payment (no min. amount)
- PayNow (min. S\$10)
- Scan to pay (including NETS QR, favePAY OR DuitNow QR)

during the period commencing from 27 Apr to 31 Aug 2023 in order to qualify.

Q2: Must I be a user of UOB TMRW to enjoy this promotion?

A: This promotion is open to all new and existing UOB TMRW customers.

Q3: Are there any cap on the lucky draw chances?

A: No, there will not be any cap.

Q4: How many chances have I qualified for to date?

A: The chances computation will only be completed at the end of the campaign and this information will only be available on the date of the respective draws as follows:

- **27 April to 28 May 2023** (Draw date **30 June 2023**)
- **29 May to 2 July 2023** (Draw date **31 July 2023**)
- **3 July to 6 August 2023** (Draw date **31 August 2023**)
- **7 to 31 August 2023** (Draw date **29 September 2023**)

Q5: I have just performed 3x PayNow transactions of S\$5, S\$10 and S\$50 respectively and performed 1 x Bill Payment transaction of S\$100, during the qualifying week from 22 to 28 May 2023. How many lucky draw chances will I receive?

A: You will earn 2 chances for your PayNow transactions, as the transaction with S\$5 will not be eligible and 1 chance for your Bill payment transaction in the week of 22 to 28 May 2023.

Q6: I am drawn as one of the winners for the week 27 to 30 Apr 2023. Will I qualify for subsequent weeks when I perform the eligible transactions?

A: No. Once you are drawn as one of the winners, your eligible transactions for the subsequent weeks will be removed from our lucky draw pool.

Q7: How do I know if I am one of the lucky draw winners?

A: If you are selected as a Winner, you will be notified via SMS to your last known mobile based on UOB's records. The Prize Notification of winners drawn on 30 June 2023 will be sent out by **26 July 2023**, and the Prize Notification of winners drawn on 31 July 2023 will be sent out by **28 August 2023**, and the Prize Notification of winners drawn on 31 August 2023 will be sent out by **26 September 2023**, and the Prize Notification of winners drawn on 29 September 2023 will be sent out by **26 October 2023**, (or such other date(s) as may be determined by UOB).





Winner details (full name and partially masked NRIC number) will also be published on our UOB TMRW website at uob.com.sg/tmrw within 7 calendar days from the respective draw date.

Q8: When will I receive the cash prize if I am one of the lucky draw winners?

The Cash Prize will be credited into each Winner's UOB current/savings account by **14 July 2023** for Winners drawn on 30 Jun 2023, **15 August 2023** for Winners drawn on 31 July 2023, **15 September 2023** for Winners drawn on 31 August 2023 and **13 October 2023** for Winners drawn on 29 September 2023.

Each Winner shall receive a one-time cash prize equivalent to the total transaction amount of all Qualifying Entries by the Winner, subject to a maximum amount of **S\$500**.

Each Winner is responsible for ensuring that the UOB account used for the qualifying transaction is valid and existing, not blocked from use, in good standing and conducted in a proper and satisfactory manner (as determined by UOB its sole discretion) at the time of crediting.

